

# **Government of Barbados**

# **Cloud Suite Financials & Supply Management**

Payables Manual

May 2021

Version 1.2.4

# Table of Contents

Overview	4
Expense invoice	4
Creating a Basic invoice	4
Entering the header information	4
Enter the distribution	6
Creating a Tax invoice (not schools)	9
Create a Tax invoice (2 <sup>nd</sup> option)	10
Creating a Tax invoice (reimbursable tax)	12
Adding an asset to a direct invoice	15
Matched Invoice Process	17
Adding multiple POs to an invoice	18
Editing VAT amount	20
Removing tax on a matched invoice	22
Exception Handling	24
Invoice cancellation	26
Match Invoice cancellation	26
Invoice (basic/tax) cancellation	26
Credit/Debit memos	27
Invoice comments	32
Adding invoice comments	32
Recurring invoices	33
Creating a recurring invoice	33
Invoice Templates	33
Requirements	33
Creating Invoice Templates	34
Create an Invoice from the Template	34
Submitting invoices for approval	35
Approving invoices	35
Working with Exceptions	38
Match Specialist List	38
Reconciling Invoice Lines	39
Matching	39
Changing the Payment method	40

	Unreleased invoice	40
	Released Invoice	40
Pá	ying Invoices	41
	Perform Cash Requirements	
	Viewing cash requirements results	42
	Editing Cash Requirement Results	43
	Resetting the parameters	43
	Additional invoices to be paid	44
Se	nding an email to approvers	44
Pa	yables search	44
Pá	yment search	45

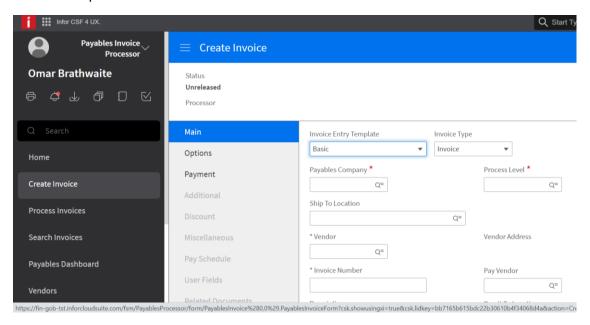
#### Overview

#### Expense invoice

Payables invoices or expense invoices are invoices that are not associated with a purchase order, for example, an invoice for electricity or rent. An authority code is required to release these invoices for processing and distribution lines are required during invoice entry. Invoice entry is the first task you perform to initiate a vendor payment. Depending on your business requirements, you can specify a few pieces of required information for an invoice, or specify a wide variety of optional information.

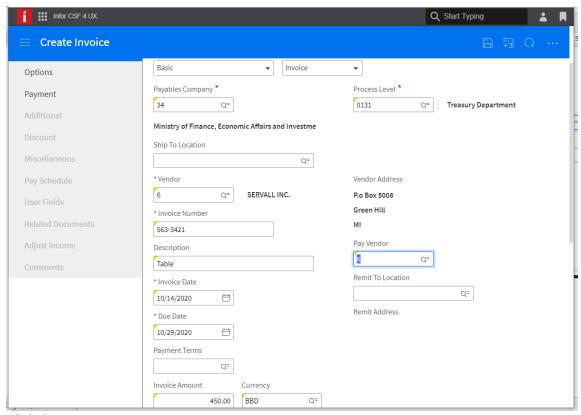
### Creating a Basic invoice

Using the **Payables Invoice Processor** role, select the *Create Invoice* activity in the toggle menu. This displays the basic invoice template.



## Entering the header information

- 1. At the Invoice Entry Template select the type of invoice: Basic.
- 2. Enter the following data:
  - Payables Company the two (2) digit number that represents your Ministry or Head.
  - Process Level a code that represents your department, it routes the invoice to the relevant approvers.
  - Vendor select the vendor that you are paying.
  - Invoice number must be unique for the company and vendor. ( use the one provided by the vendor NB this invoice # can only be used <u>once</u>) Description (overall synopsis of the good or service being provided)
  - Invoice Date date on the invoice produced by vendor.
  - Due Date the payment date of the invoice (not required if using a payment term).
  - Invoice Amount the fund amount on the payment document.
  - Enter the currency; the default currency is BBD-Barbados dollars. Below is an example of a completed basic invoice template before saving.



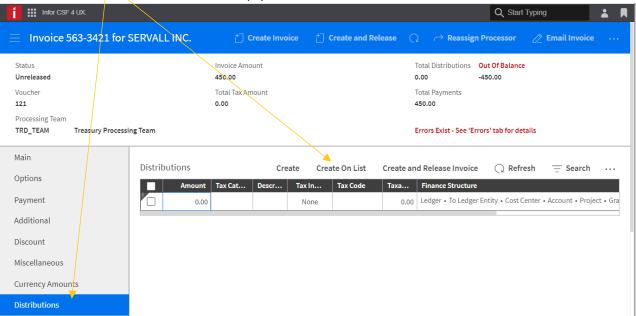
#### 3. Click the Save icon.

(NB. The *Pay Vendor* field usually defaults to the same as the Vendor field. If it is different, the payment will be factored to the vendor at that field.)

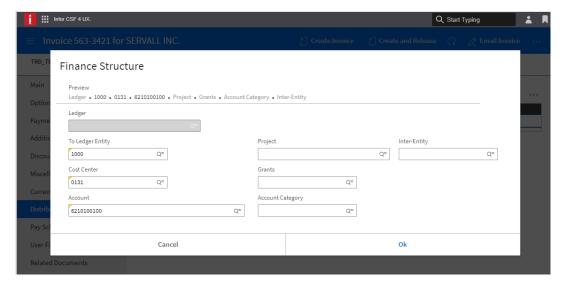
After saving, an error message is displayed at the top of the page stating that the distribution amount is out of balance. The distribution tab to the left of the page is now accessible, allowing the invoice processor to enter the distribution account and amount.

#### Enter the distribution

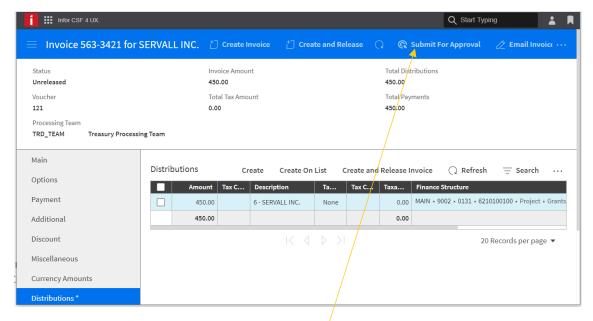
- 4. Click the Distribution tab
- 5. Select Create On List which creates an empty invoice line.



6. Enter the distribution account by clicking in the *Finance Structure* column, which opens the *Finance Structure* window. Enter the distribution and click OK.

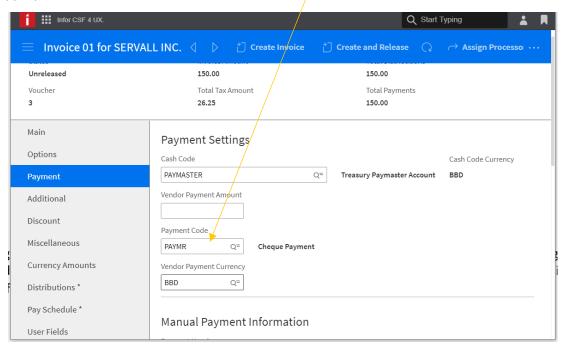


- 7. Enter the funds at Amount column and tab. The amount entered here for a basic invoice is equivalent to the amount entered at Invoice Amount at the header.
- 8. Click the Save icon.

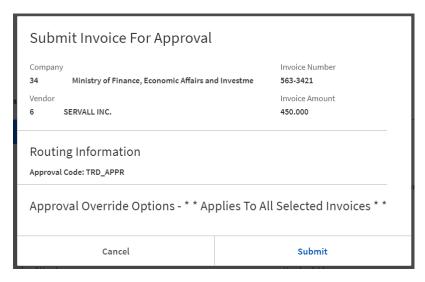


- 9. All the errors have been resolved and the Submit For Approval button is now available.
- 10. Check the Payment tab and verify that the correct Payment Code is used:
  - PAYMR Cheque Payment
  - FWTRA Wired transfer
  - ACH Automatic Clearing House.

The payment code/payment method can be updated by selecting the search icon and choosing the appropriate code.



11. Click Submit For Approval, a window opens, click Submit.

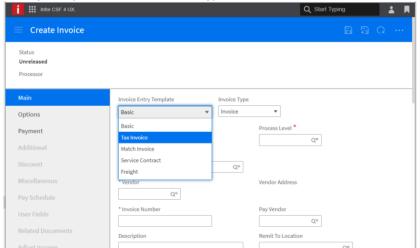


A message is displayed stating that the invoice was successfully submitted for approval. Another message is displayed "Budget edits in progress" that will remain there until refresh is clicked. The status of the invoice changes from Unrelease to Pending Approval.

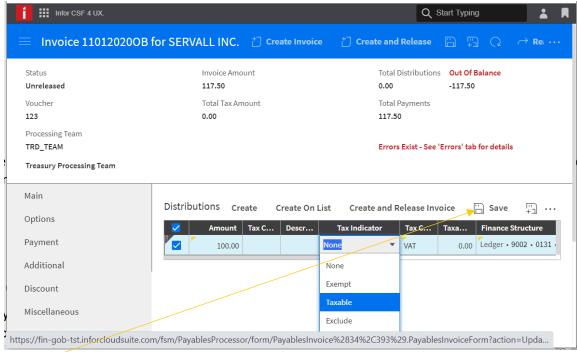
# Creating a Tax invoice (not schools)

Using the **Payables Invoice Processor** role, select the *Create Invoice* activity in the toggle menu. This displays the basic invoice template by default.

1. At the Invoice Entry Template field, select the type of invoice: Basic or Tax Invoice.



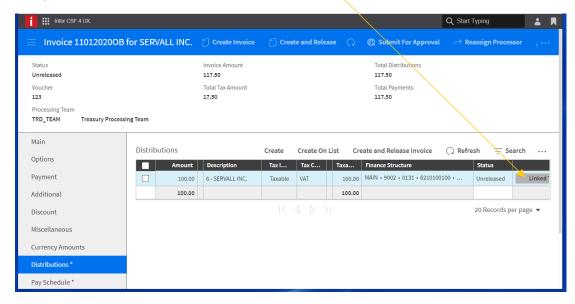
- 2. Repeat step 2 to 7 for the basic invoice. At step 7 the amount entered is the net amount while the amount entered at Invoice amount is the amount to be paid to the vendor.
- 3. Enter the Tax Code: VAT (17.5%), H VAT Hotel (7%) or M VAT mobile (22%).
- 4. Change the Tax Indicator to Taxable.



Click Save.

**NB.** The total invoice amount is \$117.50, amount at the distribution line is \$100.00. since the Tax indicator is Taxable and the tax code is VAT, the system will calculate the taxes at a rate of 17.5% and take it from the expense line.

The taxes are shown at the header information and the Linked Tax button. On some browsers the taxes are shown on a separate line.

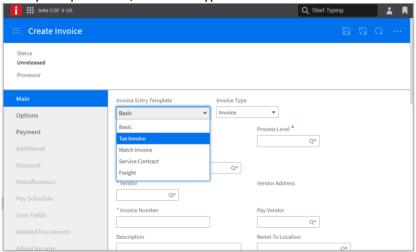


6. Click Submit For Approval, a window opens, click Submit.

### Create a Tax invoice (2<sup>nd</sup> option)

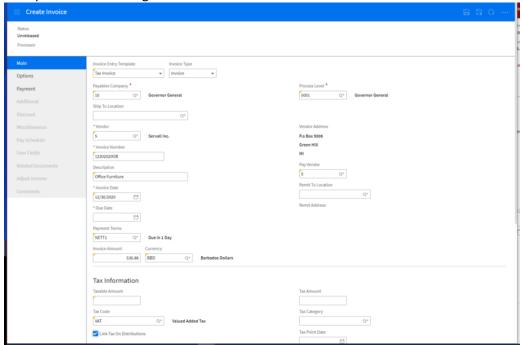
Using the **Payables Invoice Processor** role, select the *Create Invoice* activity in the toggle menu. This displays the basic invoice template by default.

1. At the Invoice Entry Template field, select the type of invoice: Basic or Tax Invoice.



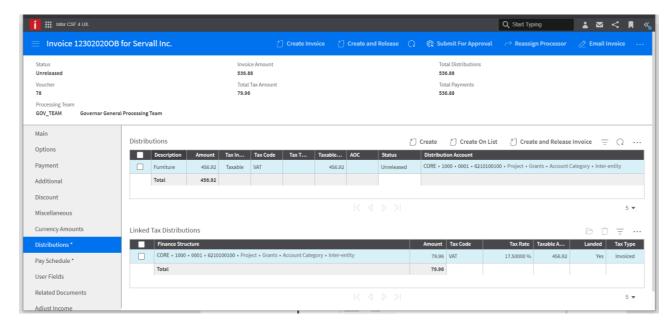
- 2. At the Invoice Entry Template select the type of invoice: Tax Invoice.
- 3. Enter the following data:
  - Payables Company the two (2) digit number that represents your Ministry or Head.
  - Process Level a code that represents your department, it routes the invoice to the relevant approvers.
  - Vendor select the vendor that you are paying.
  - Invoice number must be unique for the company and vendor. (use the one provided by the vendor NB this invoice # can only be used <u>once</u>) Description – (overall synopsis of the good or service being provided)

- Invoice Date date on the invoice produced by vendor.
- Due Date the payment date of the invoice (not required if using a payment term).
- Invoice Amount the fund amount on the payment document.
- Enter the tax code in the field.
- Select Link Tax On Distribution.
- Enter the currency; the default currency is BBD-Barbados dollars. Below is an example of a tax invoice template before saving.



- 4. After saving the invoice header, the Distribution tab is now available and needs to be populated.
- 5. Enter the following:
  - Description
  - Amount (net)
  - Tax Indicator Taxable
  - Tax Code VAT (relevant tax code should be selected)
  - Distribution Account the financial account that the payment comes from.
- 6. Click Save and refresh. The tax line and taxable amount is now available.

The invoice can be submitted for approval after the relevant documents and comments have been attached.

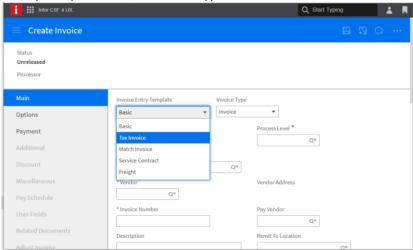


# Creating a Tax invoice (reimbursable tax)

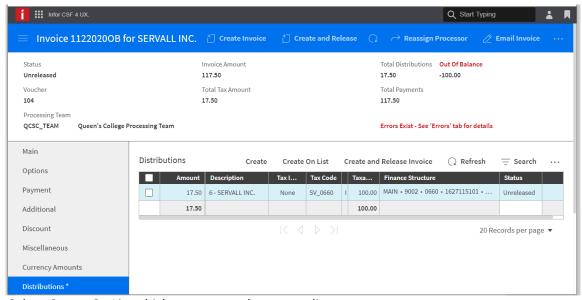
#### (This process is used by schools)

Using the **Payables Invoice Processor** role, select the *Create Invoice* activity in the toggle menu. This displays the basic invoice template by default.

1. At the Invoice Entry Template field, select the type of invoice: Basic or Tax Invoice.

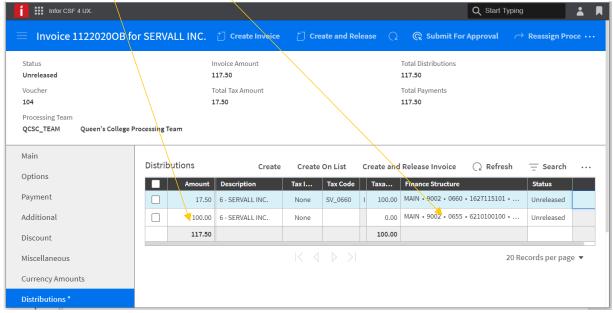


- 2. Repeat step 2 to 6 for the basic invoice.
- 3. Click Save.
- 4. The tax line defaults to the Distribution tab tied to the reimbursable account.



5. Select *Create On List* which creates another empty line.

6. Enter the net amount and the account at the second line.

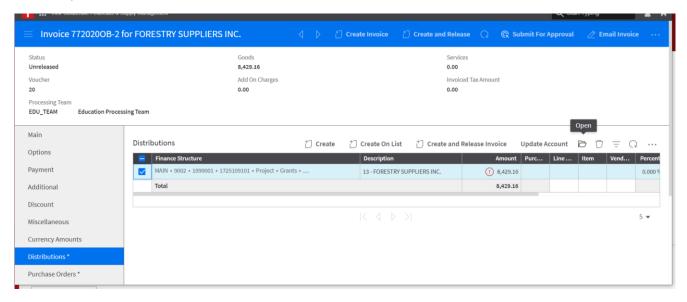


7. Click Save.

# Adding an asset to a direct invoice

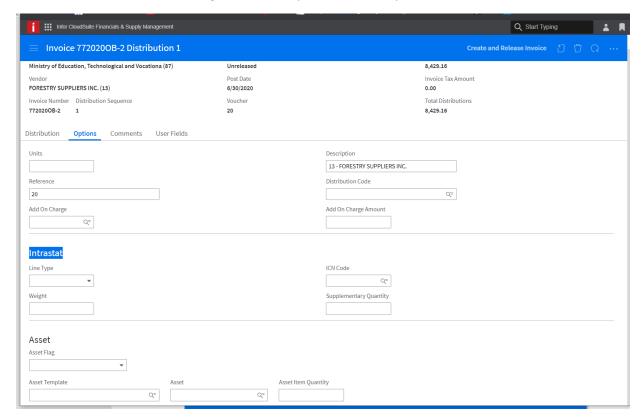
An asset can be attached to a direct invoice by the following step:

1. Open the distribution line

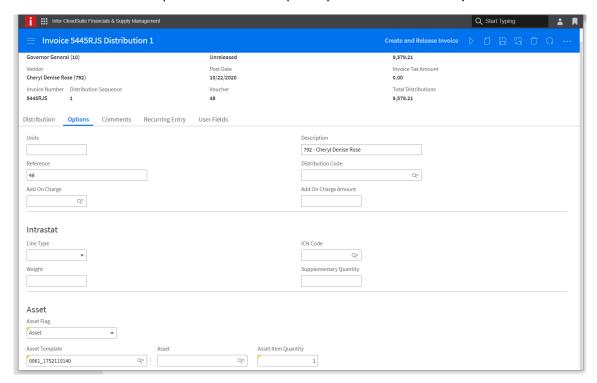


#### 2. Select the Options tab

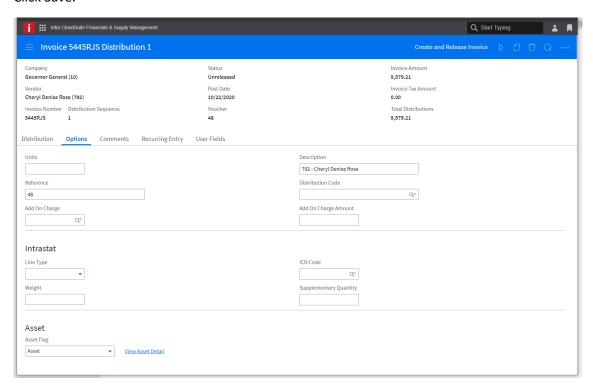
Choose the Asset Flag from the drop down menu (optional).



3. Search for the Asset Template and enter the quantity at Asset Item Quantity field.

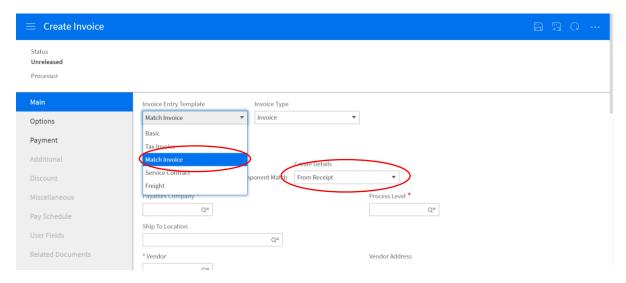


4. Click Save.



#### Matched Invoice Process

If you are creating a matched invoice, then select Matched Invoice. This is a payment tied to a Government of Barbados Purchase Order.



- 1. Select Matched Invoice template.
- 2. Must select **From Receipt** (creates Distribution details) this means that the purchase order lines must be received in the system.
- 3. Select your Purchase Order number by clicking on the magnifying glass in the Purchase order field or enter the purchase order number if it is known.

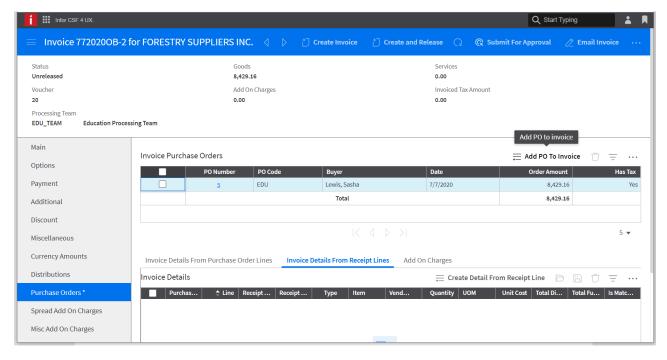


- 4. Enter your **vendor**, **invoice #**, **description**, **payment terms**, **amount**, **vat amount** all other fields will be populated from the purchase order details.
- 5. Click Save.
- 6. Select Submit For Approval.

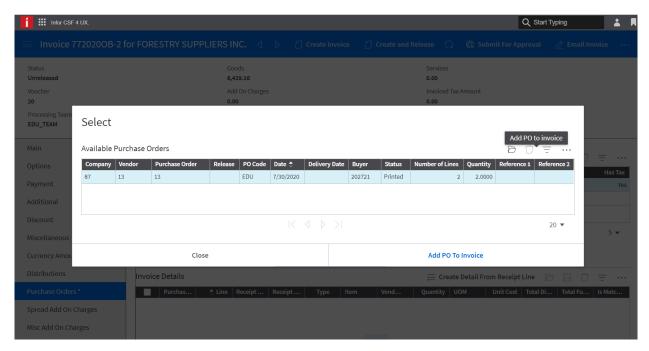
### Adding multiple POs to an invoice

If additional POs are required for an invoice, this must be done before step 6 or before submitting for approval.

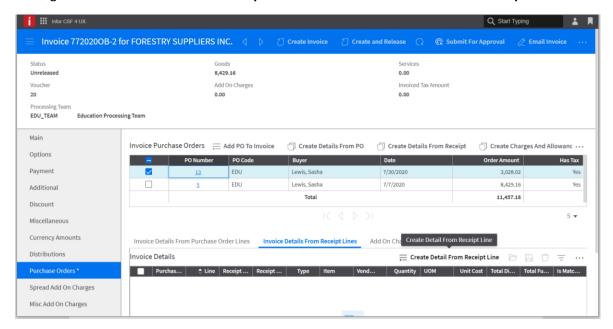
1. At the Purchase Orders tab of a match invoice navigate to the Invoice Purchase Orders section



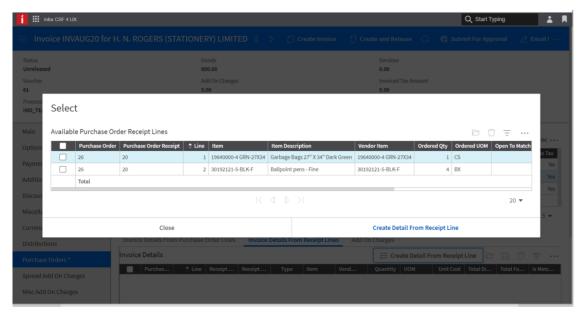
Select Add PO To Invoice to attach the additional Purchase Orders. This action opens the Availabe
 Purchase Orders message window, which allows the processor to select the required PO by
 highlighting the line and clicking Add PO to Invoice.



- 3. Select the required Purchase Order.
- 4. Navigate to Invoice Details From Receipt Lines and click Create Details From Receipt Lines.

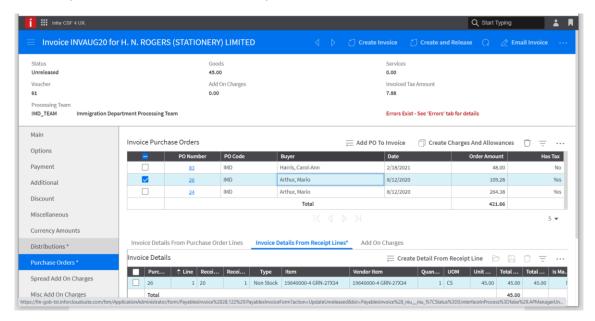


- 5. At this window, the processor can select the receipt lines to be paid on the invoice.
- 6. Click Create Detail From Receipt Line, causing the line to disappear from the list.



7. Click Close.

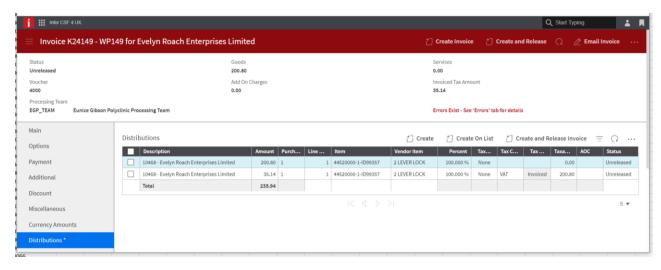
8. The receipt line/lines has been successfully added.



#### **Editing VAT amount**

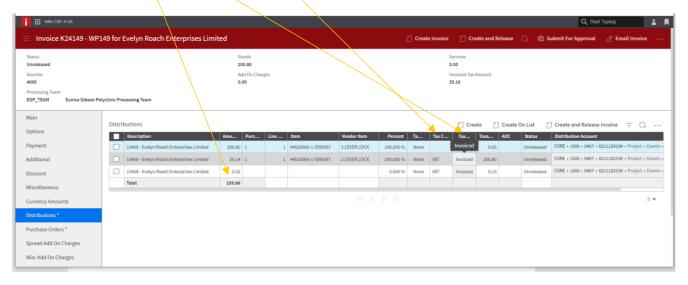
The purchase order was created with tax, but the supplier submitted the invoice without tax or it has changed.

The diagram below shows the distribution tab, but the Tax is out of balance by 2 cents.

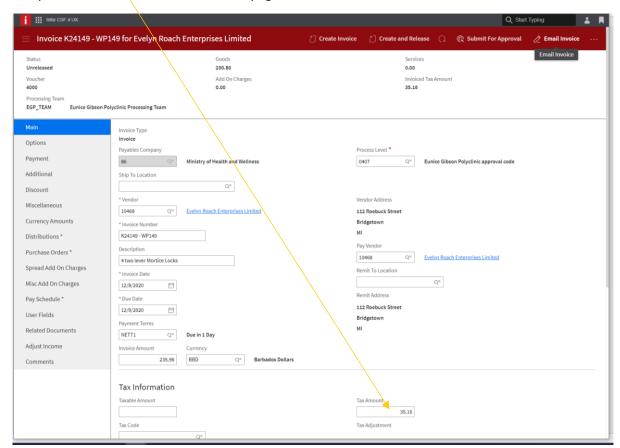


Click Create On List to enter a line to balance the invoice:

- 1. Enter a description
- 2. Enter the amount
- 3. Enter the tax code VAT at the Tax Code field
- 4. Enter Invoice at the Tax Type field.
- 5. Save

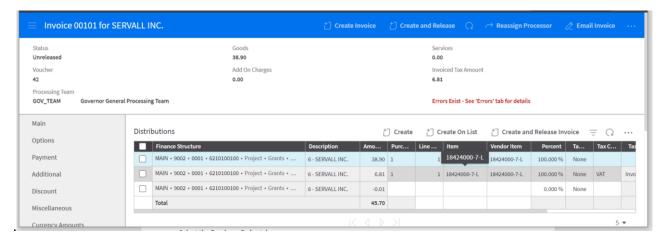


6. Update the Tax Amount on the Main page to reflect the correct taxes on the invoice.

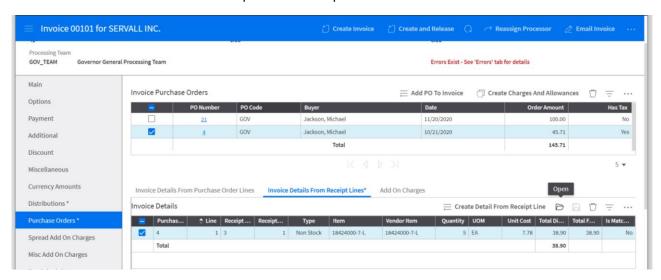


## Removing tax on a matched invoice

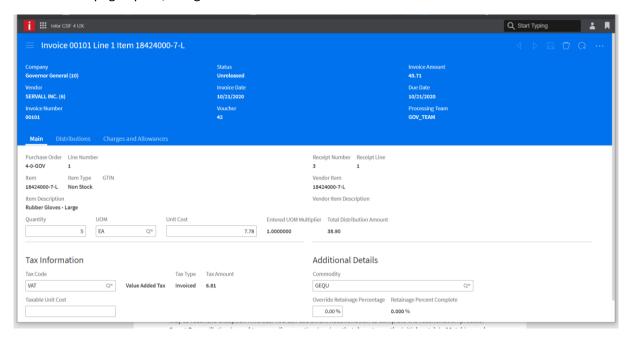
An invoice submitted to a department with no taxes, but the PO was created with taxes. The diagram below shows the taxes were imported from the PO.



- 1. Select the Purchase Order tab
- 2. Click <Invoice Details From Receipt Lines> and open the Po line that has the taxes.



3. When the page opens, navigate to the Tax Information section



4. Delete the tax code and save.

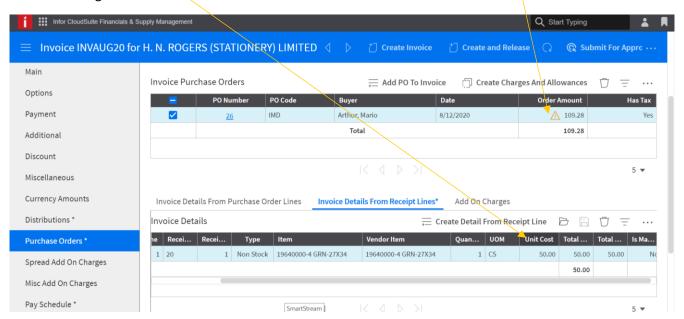
By deleting the tax code it removes the tax distribution line from the distribution tab.

## **Exception Handling**

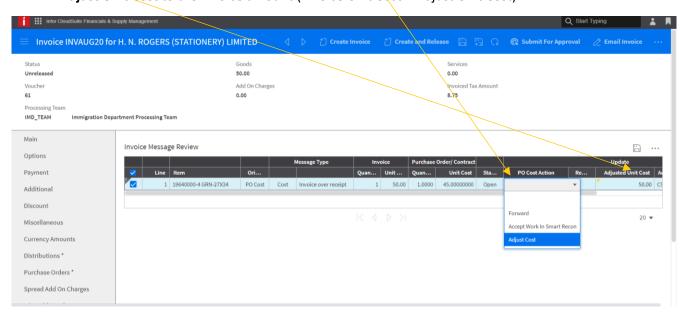
When a PO is added to an invoice and there is a discrepancy between the invoice line cost and the purchase order line cost, a purchase order cost message is created. These messages can be resolve by the invoice processor from a status of Open to Close.

These messages can be resolved by the following steps:

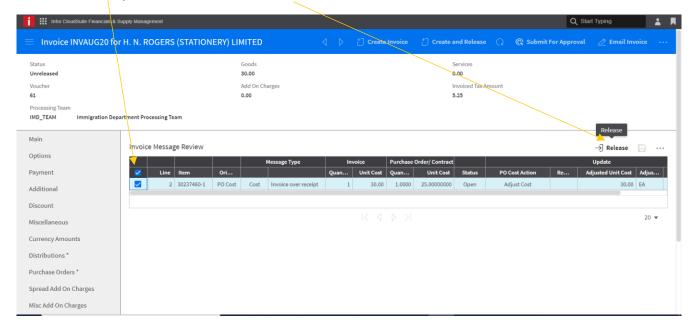
- 1. At the invoice window select the **Purchase Order** tab, select *Invoice Details From Receipt Line*.
- 2. Update the Unit Cost to the price on the invoice line and save. This creates a PO cost message at the message tab.



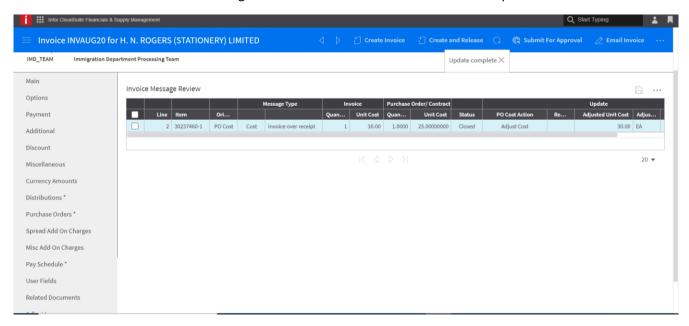
3. Select the **Message Tab** and update the the **PO Cost Action** column to *Adjust Cost* and update the **Adjust Unit Cost** to the invoice amount (Invoice Unit Cost = Adjust Unit Cost).



4. Click Save, select the line and click Release.



When the status of the Invoice Message line is **Closed** then no further action is required.



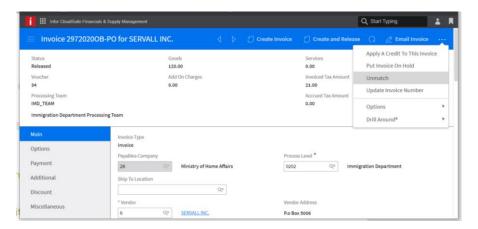
When all messages are resolved and the invoice approved, the invoice can be matched by the job or by clicking at the invoice window.

## Invoice cancellation

#### Match Invoice cancellation

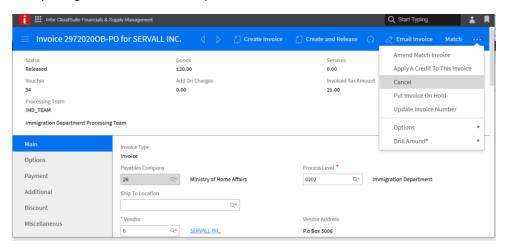
A matched invoice at the status of released can be cancelled by unmatching and then cancelling the invoice.

1. Click the ellipsis and from the drop down menu select Unmatch. A message is displayed saying that unmatch is succeessful.

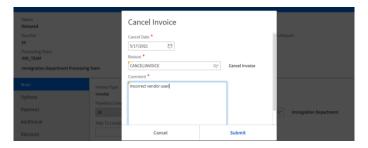


## Invoice (basic/tax) cancellation

2. Click the ellipsis again and from the drop down menu select Cancel.

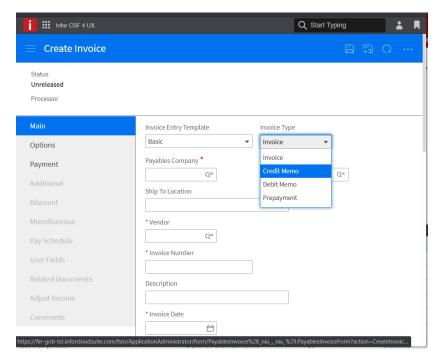


- 3. Enter the following information in the message box:
  - cancellaton date
  - cancellation code <CANCELINVOICE>
  - The reason for cancellation, then click Submit.

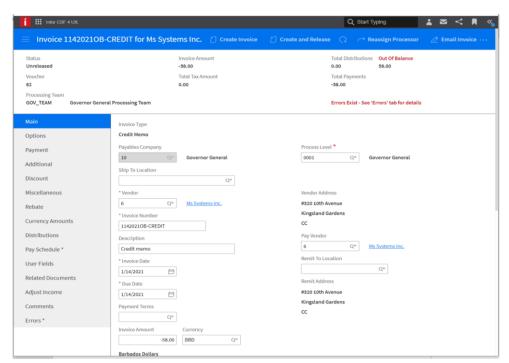


# Credit/Debit memos

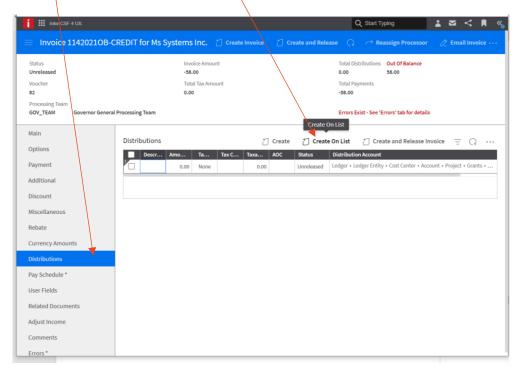
Using the **Payables Invoice Processor** role, select the *Create Invoice* activity in the toggle menu. This displays the basic invoice template.



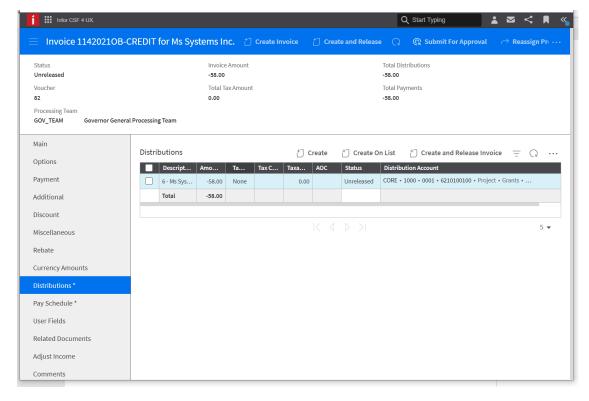
- 1. At Invoice Type field choose Credit Memo (reduces the balance) or Debit Memo (increases the balance).
- 2. Complete the header information of the invoice as shown below, the Invoice number must be unique.
- 3. At the invoice amount, enter a positive amount. When save, the system will change that amount to the negative value.



- 4. The error message states that the distribution needs to be created.
- 5. Click the Distributions tab and select Create on List

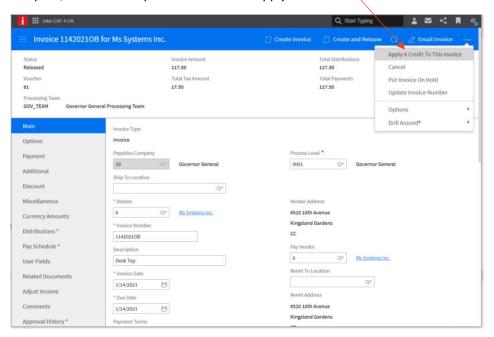


6. Enter the Amount (the negative value) and the Distribution Account.

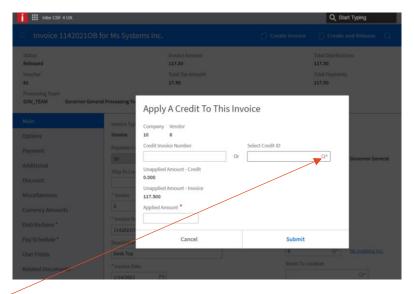


- 7. Click Save.
- 8. Submit the Credit for approval
- 9. After approval the status of the memo changes to Release.

- 10. Open the invoice that the memo needs to be attached
- 11. Click the ellipses, from the drop down box select Apply A Credit To This Invoice.

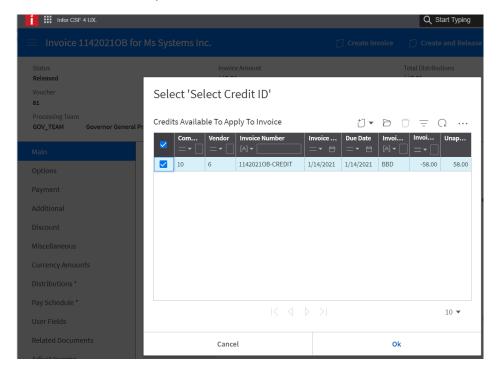


12. The message box allows the keyer to search for the memo.

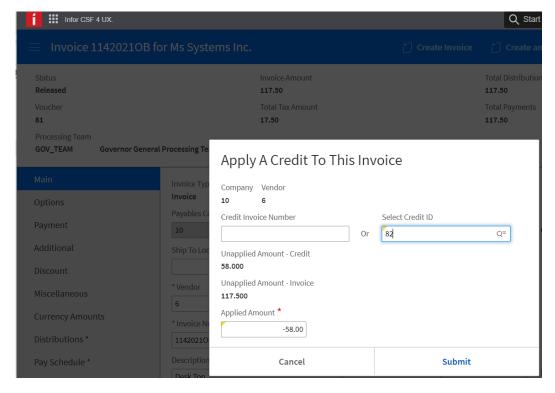


13. Select the search icon in the Select Credit ID field.

14. A list of memos will be available, choose one and click OK.

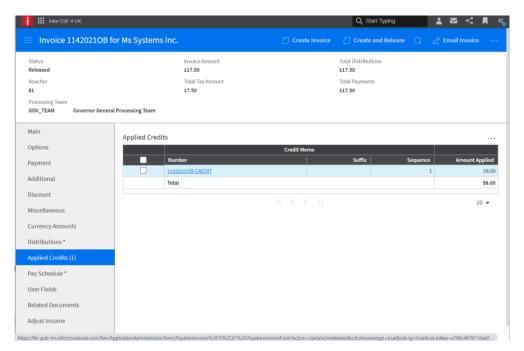


15. The credit message box is now populated as shown below. Click Submit.



16. A message is displayed at the invoice stating that the memo was successfully added.

17. There is also a new tab at the invoice: Applied Credits (1). The number is the amount of credits applied to this invoice. Click the tab.



18. The invoice is ready for a payment run/cash requirement.

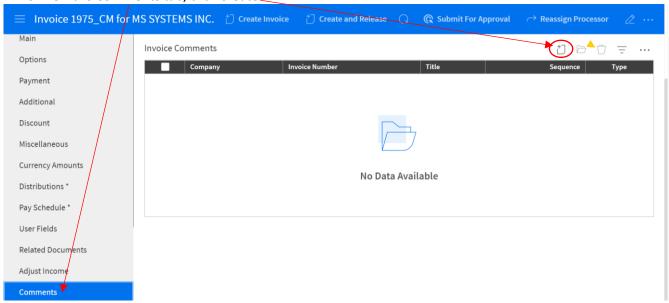
#### Invoice comments

You can define comments for an invoice and indicate where you want those comments to be displayed. For example, you can:

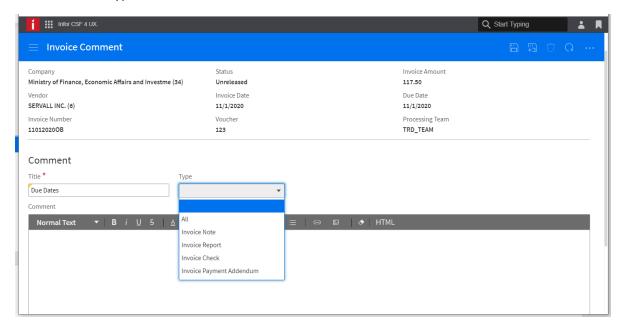
- Add an explanation of your payment amount
- Write special handling instructions for internal use.

#### Adding invoice comments

- 1. Select Manage Invoices.
- 2. Open an invoice record.
- 3. On the Comments tab, click Create.



4. Enter a Title, Type and enter the comments in the Comment box.

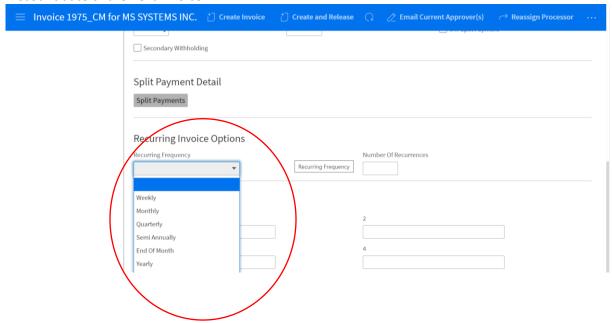


5. Click Save.

## Recurring invoices

When you create a recurring invoice, the total invoice amount is repeated for the number of payments selected. These fields are also incremented based on the selected recurring frequency:

- Invoice date
- Due date
- Distribution date
- Discount date of the next invoice



A unique invoice suffix number is assigned to each recurrence. Use recurring invoices for payments that are made on a regular basis, such as a rent payment or a car payment.

Split Payments are used when the processor enters an amount at the invoice amount. This payment is divided by the number of payments due.

### Creating a recurring invoice

- 1. Select Manage Invoices.
- 2. Open an invoice.
- 3. Click the Payment tab.
- 4. In the Recurring Invoice Options section, specify this information:
  - Recurring Frequency Select the recurring schedule for the invoice.
  - Number of Recurrences Specify the number of times the invoice will recur.
- 5. Click Save.

# Invoice Templates

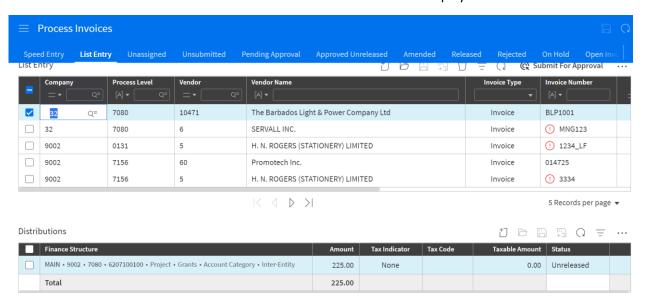
Cloudsuite Financials and Supply Management provides users the ability to create multiple invoices from a generic template. This can be used for recurring invoices such as utility bills and salaries.

## Requirements

- Distribution codes created by ISU.
- The expense account this account is used in the distribution code.

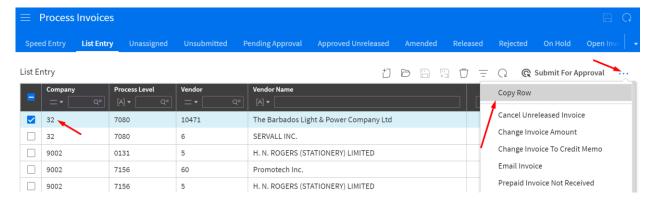
### **Creating Invoice Templates**

- 1. Select the Payables Invoice Processor role
- 2. Select List Entry
- 3. Create the invoice by populating the following fields. This entry can be used to generate future invoices
  - a. Company
  - b. Process Level
  - c. Vendor
  - d. Invoice Number
  - e. Invoice Amount
  - f. Invoice Date
  - g. Payment Terms
  - h. Distribution Code
- 4. Save
- 5. The distribution details associated with Distribution Code are displayed.

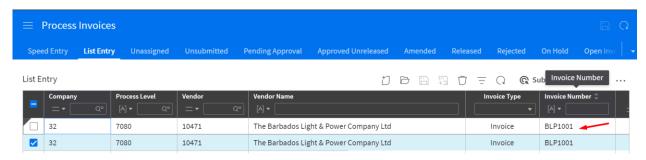


## Create an Invoice from the Template

- 1. Select the invoice you wish to duplicate
- 2. Click on ... and select Copy Row



3. A duplicate record of the invoice template is created.

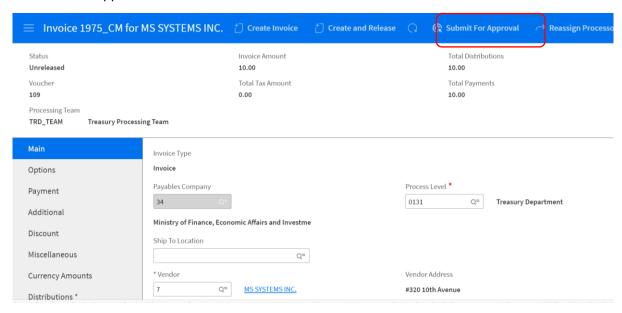


- 4. Change the necessary fields
  - a. Invoice Number (must update)
  - b. Invoice Amount
  - c. Invoice Date
- 5. Click Save.

The new invoice is now available, where it can be edited and submitted for approval.

# Submitting invoices for approval

An invoice must be submitted for approval after its creation. Approval depends on the **Process Level** that was selected at the Invoice header. All invoices that have not been routed for approval can be viewed on the **unsubmitted** or **unassigned** tab. If an invoice falls within an approval routing rule, the Submit for Approval button is available.

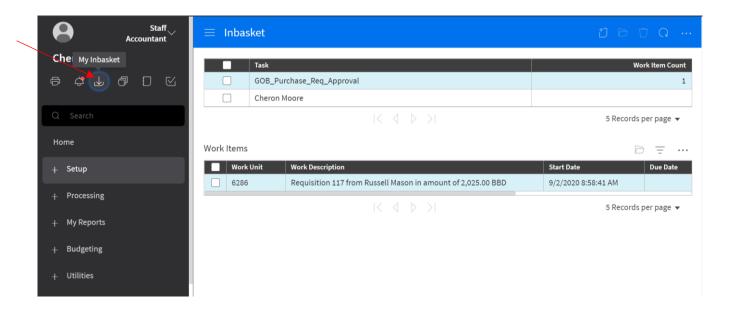


## Approving invoices

Invoices can be approved on the Pending Approval tab. The page displays only the invoices that the Approver is responsible for.

<u>OR</u>

- 1) Select My In basket > Invoice Approval.
- 2) On the Work Items tab, open and review the invoice to be approved.
- 3) Click the **Distributions tab** to view the invoice distributions.
- 4) Click the **Approval History** tab to see the invoicing routing history.
- 5) Take action on the invoice. Select Approve, Reject, or Reassign.



**Invoice approval tabs**: Use the information in these tabs to manage and approve invoices:

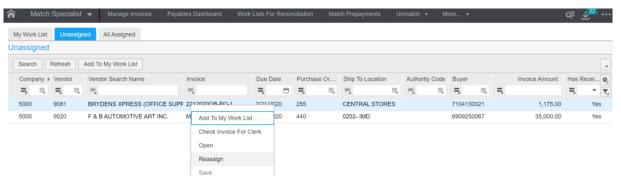
- > Unassigned: Shows a list of the invoices that have not been assigned.
- > Unsubmitted: Shows a list of the invoices that have not been submitted for approval.
- ➤ **Pending Approval**: Shows a list of the invoices that have not yet been approved or rejected by the designated approver.
- Approved Unreleased: Shows a list of the invoices that have been approved but not sent for payment.
- > Amended: Shows a list of the amended invoices.
- Released: Shows a list of the released invoices.
- Rejected: Shows a list of the invoices that have been rejected by the approver. Rejected invoices can be reinstated.
- **Open Invoices**: Shows a list of open invoices.
- **Paid**: Shows a list of the invoices that have completed the payment cycle.
- Canceled: Show a list of the invoices that have been canceled.

- **Commitments**: Shows a list of the invoices that have open commitment.
- List Entry: Alternative method to add invoices to the Payables Invoice table. Designed to be faster than the full invoice page.
- > Search: Use to search for invoices by selected criteria.
- > Search by PO: Use to search for invoices by purchase order number.

### Working with Exceptions

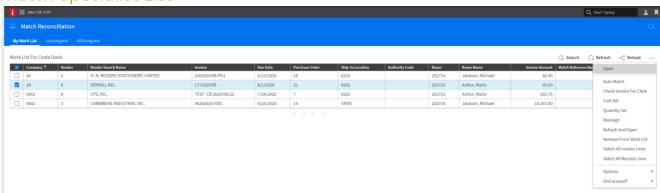
Select Match Specialist role > Work List For Reconciliation and select the Unassigned tab.

Select the invoice and click Add To My Work List.

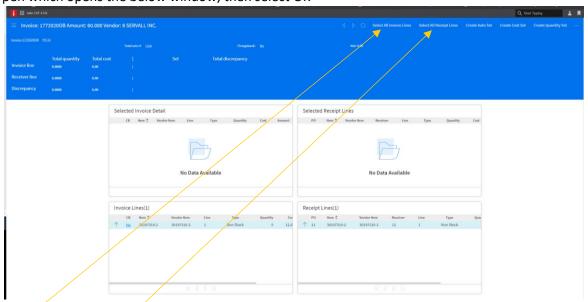


After assigning to the match specialist, the invoice would be moved to My Work List tab.

#### Match Specialist List



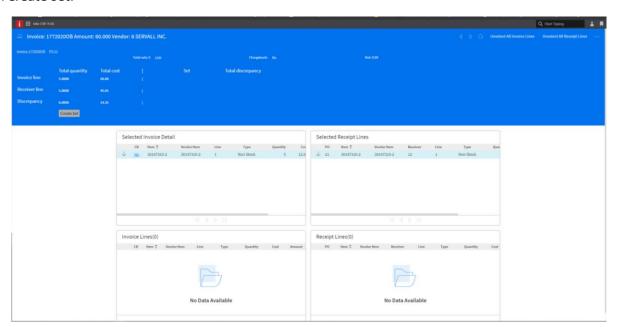
Click Open which opens the below window, then select OK



**Select all Invoice Lines** which changes the direction of the arrow to south, if there are other arrows pointing up then **Select all Receipt Lines**.

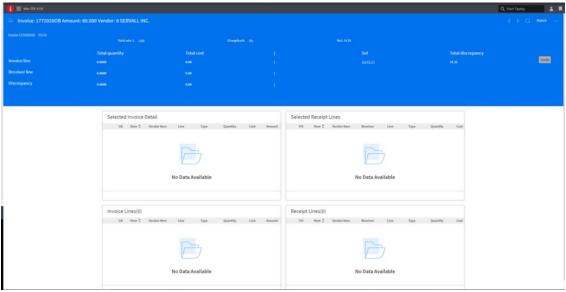
# **Reconciling Invoice Lines**

#### Click Create Set.

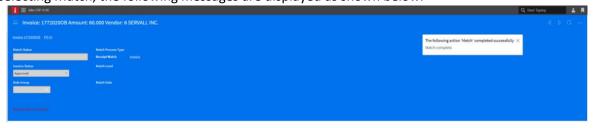


# Matching

The Match button is now available, and can be selected.



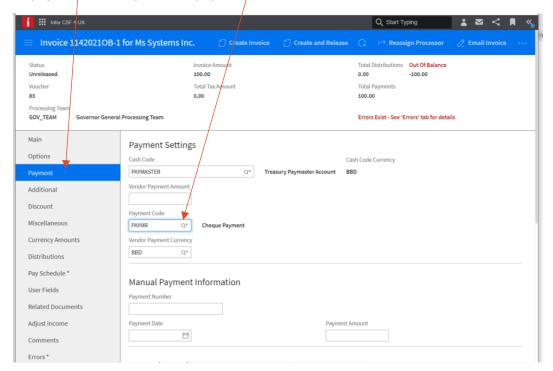
After selecting Match, the following messages are displayed as shown below.



# Changing the Payment method

#### Unreleased invoice

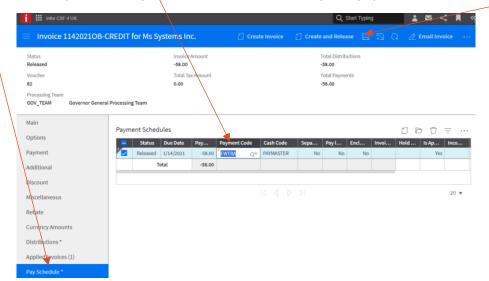
While creating an invoice, the payment method can be updated. After saving the invoice the invoice processor can select the payment tab to update the payment code.



At the Payment Code field, a search can be done for the required payment method.

#### Released Invoice

Invoices that were successfully approved the payment method cannot be changed at the payment tab. Go to the Pay Schedule tab to update the *Payment Code* column to the required payment method, tab and <u>Save</u>.



# **Paying Invoices**

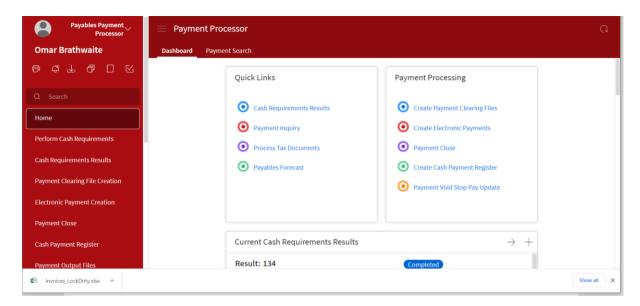
The process of paying invoices is often referred to as the cash payment cycle because it includes three required phases:

- Selecting the invoices to pay
- generating the payments
- posting the transactions to the global ledger.

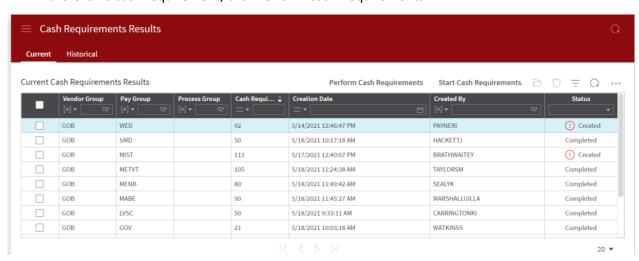
Invoices must be **released** and any invoice messages should be closed before you can schedule them for payment.

### Perform Cash Requirements

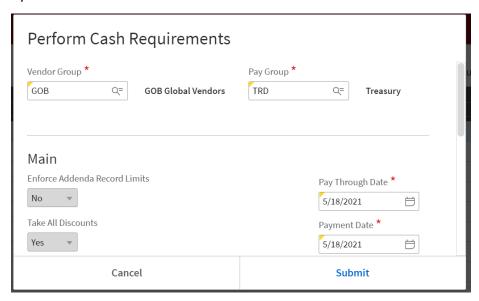
• Sign in as Payables Payment Processor and select Cash Requirements Results.



- The below window shows a list of cash requirements/payment runs in the system, only one cash requirement per department or paygroup.
- If there is no cash requirement, click Perform Cash Requirements.



- The Perform Cash Requirements window opens, enter the following:
  - 1. Vendor Group
  - 2. Pay Group
  - 3. Pay Through Date
  - 4. Payment Date

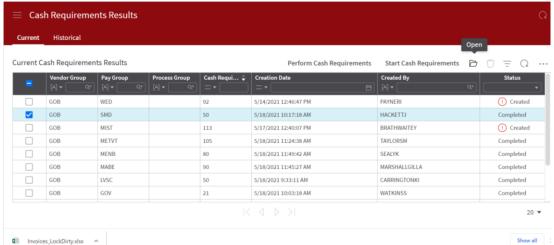


Click Submit and your cash requirement will now be on the list of cash requirements.

#### Viewing cash requirements results

Use this procedure to view cash requirements results.

• Either double click or select the cash requirement line you wish to view.



When the line opens, the parameters, selected vendors, invoices and payments can be viewed.
 Parameters - shows the fields that were populated for the job that was run.

Selected Vendors - shows the payments for a vendor. This includes the Vendor Search Name, Pay Vendor, Remit To Code, Cash Code, Bank Transaction, Vendor, Total Payment Amount, Total Discount Amount, Total Net Payment Amount, Invoice Currency, Total Bank Check Amount, and Check Currency.

Selected Invoice Payments - shows the payment that was created. This includes the Vendor, Cash Code, Bank Code, Reference Number, Payment Processing Hold Code, Payment Number, Payment Date, and Bank Check Amount.

### **Editing Cash Requirement Results**

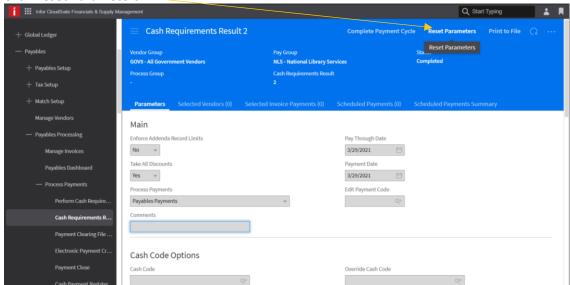
An approver may need to edit a cash requirement for the following reasons:

- 1. The cash requirement may have invoices that have incorrect payment information or the invoice may need to be cancelled.
- 2. Additional invoices may need to be added to the cash requirement.

#### Resetting the parameters

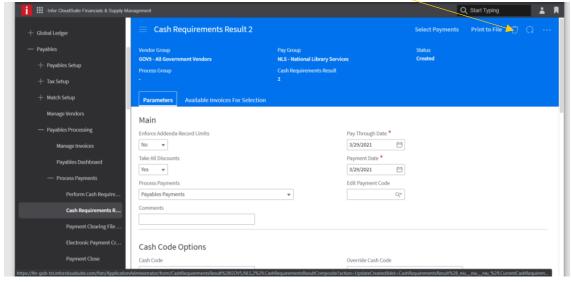
The following steps can be followed to edit the cash requirement results:

- Navigate to the cash requirement results and open your cash requirement.
- Click Reset Parameters.



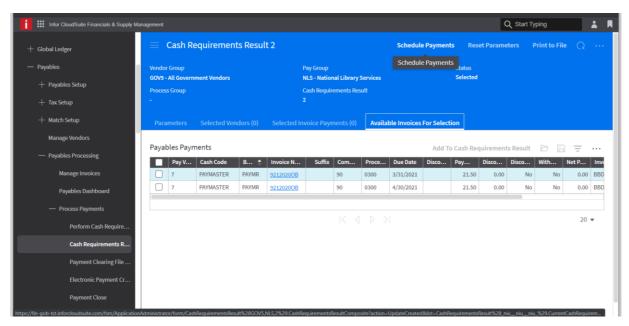
• The status will change to Processing, click refresh until it changes to Created.

At this status, the approver can edit the parameters, delete the cash requirement or update the payment information of the selected invoices. Any new invoices that were initially missed will be listed under the column Available Invoices For Selection.



#### Additional invoices to be paid

- 1. After resetting the parameters, the additional invoices that are listed under the 2<sup>nd</sup> tab can be added to the cash requirement for payment by clicking **Select Payments**.
- 2. The status changes to processing, click Refresh until it changes to Selected and click **Schedule Payments.** The status of the cash requirement changes to Complete.



## Sending an email to approvers

Optionally, you can send an email to the approver assigned to the pending invoice.

- On the Pending Approval tab, open an invoice.
- > Click Email Current Approver(who you selected to do your approving for the particular invoice(s))
- > Specify the **To, Cc,** and **Bcc** fields with the necessary email addresses.
- Specify an email Subject.
- Specify the Contents of the email.
- Click OK.

## Payables search

Use this procedure to search for payables invoices. You can select a record and perform several actions.

Invoice records with a <u>red exclamation mark have errors</u>. Place your pointer over the icon to view the error.

Sign in as Payables Manager and select Run Processes > Payables Search. All invoices are displayed.

- Use the filter fields to narrow your results.
- Click any field hyperlink to view and change the record.
- Click a detail line in the vendor name field to open the Vendor screen.

- Click an Invoice Number hyperlink to open the Invoice screen.
- You can select a record and perform these actions:
- Open: Use to open an invoice record on the selected line to view or change.
- Create and Release: Use to create a new invoice and release that invoice if all edits are passed.

The Create Invoice screen is displayed. Not all users may have security access to these secondary Screens.

- Create Invoice: Use to create a new invoice.
- > Apply an Invoice to this Credit: This option is only available for invoices with a negative total amount.

  Specify the invoice ID and the applied amount.
- > Cancel: Use to cancel an invoice from the Cancel Invoice screen. Cancel Date, Reason, and Comment are required fields.
- > Email Invoice: Use to open an email screen to specify the email address or a resource. Subject and Contents are required fields.
- > Put Invoice on Hold: Use to add a hold code to the invoice.
- > **Update**: Use to make changes to the invoice.
- > Build Smart Reconciliation Queue: Use to build a reconciliation queue. A message is returned indicating reconciliation queue built.

## Payment search

Use this procedure to find invoice payment information.

- > Sign in as Payables Manager and select **Run Processes** > **Process Payments** > **Payment Search**.
- > Use the search parameters to narrow results. You can leave the parameters blank and click Searchto show the entire list of payments.
- When applicable to the record, you can perform these actions:
- Update Income Code and reportable Amount
- Update Remit To Location
- Put On Hold